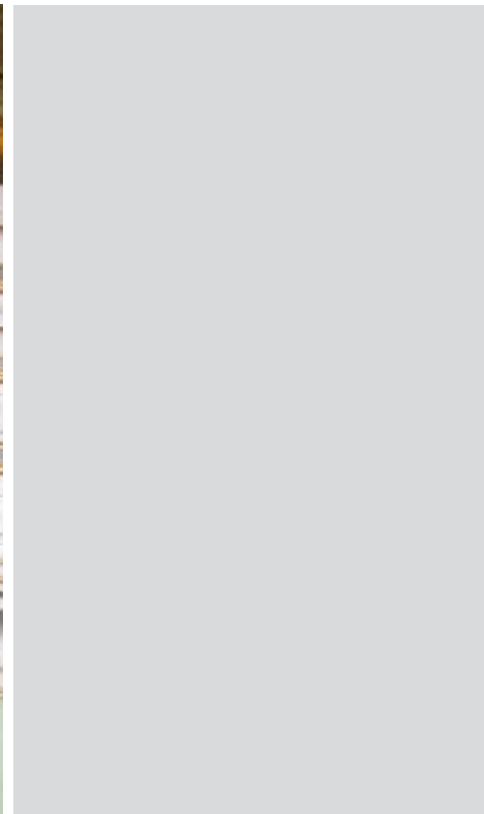


## Service for Allgaier Screening Machines

Comprehensive services for better availability and operational reliability



# Service for Allgaier Screening Machines

## Comprehensive services for better availability and operational reliability

**With our service, you can utilise your Allgaier screening systems continuously at their full performance!**



In order to ensure that you can utilise your Allgaier screening systems at their full performance over long periods, we offer skilled services for all of

our screening machines and systems. This service includes the supply of spare parts, maintenance, refurbishment and user training and is available for all of our products and also for machines made by other manufacturers. The work is carried out in a qualified and timely manner. You can thus benefit fully and continuously from the excellent productivity of Allgaier screening machines and systems.



### Installation and field service

**After installation of new machines, we support our customers during the start-up phase.**

- commissioning assistance for fast achievement of the desired production performance and quality
- on-site service in the case of problems, with rapid fault diagnosis and repair
- adjustment of the machine settings if the production conditions change
- advice on achieving improvements in the production process
- technical support in such things as relocation of machines

### Screen materials

**By using the most modern tensioning and securing systems, we ensure the best quality of our screens.**

- We keep more than 150 different mesh cloths on stock and can thus deliver quickly.
- various types of mesh-fixing, such as gluing, soldering and clamping
- We follow requirements of EU Guideline 2002/72/EG, 1935/2004/EG or FDA CFR 21 §175.

### Service highlight: optimal precise balancing of tumbler screening machines



With the newly developed multi-dimensional electronic balancing system „MultiBalance“, Allgaier have optimised the vibration characteristics of their tumbler screening machines even further. This new system makes it possible to eliminate the imbalance. Measurements have

shown that residual forces which could not be eliminated in the past can now be reduced by up to 80 % with the new electronic balancing system. This is particularly important in cases where the resonant frequency of the building lies close to the frequency of the tumbler screening machine. In such cases, “MultiBalance” prevents undesirable and damaging resonance effects. The “MultiBalance” system is retrofittable and can thus be installed on existing screening machines.



### Repairs and on-site service

**In the case of unexpected machine breakdowns, we provide immediate and professional assistance in order to keep the downtimes to a minimum.**

- In most cases, our service technicians can repair mechanical damage on your premises or in our modern workshops.
- We also repair machines made by other manufacturers after consultation with the customer.

### Spare parts

**We keep a large stock of spare parts, which means that we can supply most parts immediately.**

- We offer a 24-hour service for standard spare parts. In emergencies, we also deliver on weekends or public holidays.
- You receive original spare parts which ensure the safe operation of your machines.
- With a spare-part concept tailor-made to meet your requirements, you can obtain spare parts without delay.

**For us, service begins with technical advice.**

Which screening system is best suited to your application? Which equipment is necessary? Can existing machines be retrofitted? Can your machines be modified quickly to handle frequently changing products?

We will be glad to assist you.

**Repair and maintenance: Preventive maintenance is absolutely necessary to ensure long-term, trouble-free operation of machines which are used every day.**

- With a repair and maintenance concept tailor-made to meet your requirements, you are always on the safe side. You protect yourself against sudden breakdowns and profit from a long operating lifetime of your machines.
- We offer individual service packages at guaranteed fixed prices for inspection of your machines.
- You specify the service intervals and scope of the maintenance work.



**Retrofitting and modernisation**

**High productivity is a prerequisite for profits. Money spent on the modernisation of our screening machines is thus a good investment.**

- Modernisation, conversion or upgrading of your older screening machines can be a worthwhile alternative to the purchase of new machines.
- We determine the condition of your existing machines and provide an attractive offer to you.
- If desired, we modify and certify your machines in accordance with ATEX.

**Operator training**

It goes without saying that we pass on our technical knowledge of our screening machines to your operating personnel. We instruct your employees on your premises during the commissioning phase and also provide training courses in our Allgaier Customer Centre.

**We will gladly adapt the course contents to meet your individual requirements.**

## Allgaier service: Always there when you need us.



### Your benefits at a glance:

- high availability of our service technicians, if necessary on weekends or on public holidays
- Our qualified technicians will detect faults quickly and repair them skillfully.
- 24-hour delivery service for standard spare parts
- A large stock of parts permits rapid delivery without long delays.
- Spare parts and parts subject to wear in original quality ensure reliable operation.
- special services such as precise balancing of tumbler screening machines
- skilled advice in all areas of screening

## Competent spare parts and customer service

Spare parts hotline: +49 7161 301-447  
service@allgaier.de

- 24-hour service for standard spare parts
- replacement and wearing parts in genuine quality
- modernisation, conversion or retrofitting of existing screening machines
- subsequent ATEX certification



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